

Community Support Specialist (Working Student | 20 h per Week)

Thousands of developers are using the [Prisma Framework](#) tools to build applications and we want to help making them successful. That's why we're looking for **Working Students (20 h per week)** who want to join our team as **Community Support Specialists**.

We are a small startup with a beautiful, quiet office in **Prenzlauer Berg** and we'd love to have you on our team!

Who we are looking for?

To be successful in this role, you should ...

- ... **have practical experience in the Node.js** ecosystem (knowledge of TypeScript is a plus)
- ... **be fluent in English** (written and spoken)
- ... **be familiar with relational databases** (knowledge of other databases is a plus)
- ... **be passionate about helping other developers** solve their problems

Why should you apply?

We're a small, dedicated team with a vision to revolutionize how developers work with databases. Here are some perks you get when working at Prisma:

- A competitive, hourly salary
- Work from our beautiful office in Prenzlauer Berg (5min walking distance from *S Prenzlauer Allee*)
- Opportunity to grow and work in a team of world class engineers
- Catered lunches three times a week
- Awesome coffee and access to our stocked fridge
- A potential career path to become a full member of our team after your studies
- Sit on a Herman Miller chair and height-adjustable table (standing desk)
- Join our community events and developer conferences (Meetups, Prisma

Day, GraphQL Conf)

- Be part of a thriving startup funded by Silicon Valley's top tier investor Kleiner Perkins

What does a Community Support Specialists do?

As a Community Support Specialists, your main goal is ensure developers can reach their goals by using the Prisma Framework tooling. Therefore, your core responsibility is to **provide community support on the Prisma Slack, on GitHub, Stackoverflow** and other channels where developers ask questions about Prisma. Note that this work will be in *shifts* during German business hours.

Is this a typical IT support role?

Definitely not! While your main goal is to help other developers, you'll be required to develop a deep technical understanding of the Prisma Framework tools and the ecosystem around it (e.g. [GraphQL Nexus](#)). You also collaborate with the product and engineering teams to share product feedback you receive from users.

Note that this role can be a great entry-point to transition into a product or engineering role later during your time at Prisma!

Apply on the Prisma Website:

- [Application link](#)
- [Prisma homepage](#)
- [Prisma Job Page](#)